

Privacy Policy

The Perry Grand Theater respects your privacy and is committed to protecting the personal information you provide when using our website, www.theperrygrandtheater.com.

Information We Collect

When you purchase tickets, contact us, sign up for communications, or otherwise use our website, we may collect information such as your name, email address, phone number, billing information, and other information necessary to provide our services.

We may also automatically collect certain information about your device and website activity, such as your IP address, browser type, pages visited, and other website usage information.

How We Use Your Information

We may use information we collect to:

- Process and confirm ticket purchases
- Provide tickets, receipts, confirmations, and customer service
- Respond to questions or requests
- Communicate with you about your purchases or events
- Improve our website, services, and customer experience
- Send promotional communications when you have chosen to receive them

The Perry Grand Theater does not sell your personal information to third parties.

Payments made through our website may be processed by third-party payment providers. Those providers may collect and process payment information in accordance with their own privacy and security policies. The Perry Grand Theater does not retain complete credit card numbers.

We may disclose information when required by law or when reasonably necessary to protect the rights, safety, or property of The Perry Grand Theater, our customers, or others.

Cookies

Our website and third-party services we use may use cookies or similar technologies to help operate the website, remember preferences, understand website usage, and improve your experience.

Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

The Perry Grand Theater

1312 2nd Street

Perry, IA 50220

(515) 465-4262

theperrygrandtheater@gmail.com

Security Policy

The Perry Grand Theater takes reasonable steps to protect the personal and payment information submitted through our website.

When you purchase tickets online, payment information is transmitted through secure technology provided by our payment processing partners. Our website uses industry-standard security measures designed to protect information during transmission.

The Perry Grand Theater does not store complete credit card numbers on our website. Payment card information is handled by our third-party payment processing provider in accordance with its security practices and applicable payment card industry requirements.

While we take reasonable precautions to protect your information, no method of transmitting information over the internet or storing electronic information can be guaranteed to be completely secure.

If you have questions or concerns about the security of a transaction, please contact us at theperrygrandtheater@gmail.com or (515) 465-4262.

Refund & Cancellation Policy

All online movie ticket purchases are final and are generally non-refundable.

If you are unable to attend a movie for which you purchased tickets, refunds are not guaranteed. Please contact The Perry Grand Theater as soon as possible if you need assistance with a ticket purchase.

If The Perry Grand Theater cancels a scheduled showing, or if a showing is cancelled due to circumstances beyond our control, customers who purchased tickets for that showing may be eligible for a refund or other resolution at the theater's discretion.

If a refund is approved, it will generally be issued to the original payment method used for the purchase. Processing times may vary depending on the customer's financial institution.

Tickets purchased for a specific movie and showtime are valid only for that movie and showtime unless otherwise authorized by The Perry Grand Theater.

The Perry Grand Theater reserves the right to change showtimes, movie schedules, seating availability, or other programming when necessary.

For questions regarding ticket purchases or refunds, please contact:

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Online Ticket Purchase & Delivery Policy

Movie tickets purchased through www.theperrygrandtheater.com are delivered electronically.

After completing an online ticket purchase, customers will receive a purchase confirmation and/or electronic ticket through the email address provided at checkout. Customers should retain their confirmation and have it available when arriving at The Perry Grand Theater.

Customers are responsible for providing an accurate email address and ensuring that they can access the email account used for their purchase.

If you do not receive your ticket confirmation after completing a purchase, please check your spam or junk folder. If you still cannot locate your confirmation, please contact The Perry Grand Theater at (515) 465-4262 or theperrygrandtheater@gmail.com.

Tickets are valid only for the movie, date, and showtime indicated on the purchase confirmation unless otherwise authorized by The Perry Grand Theater.

The Perry Grand Theater is not responsible for tickets purchased for the wrong movie, date, or showtime due to customer error.

Online ticket availability and pricing are subject to change.

Website Terms & Conditions

By using www.theperrygrandtheater.com or purchasing tickets through our website, you agree to the following terms and conditions.

Ticket Purchases

Customers are responsible for reviewing their movie selection, date, showtime, ticket quantity, and purchase information before completing an order.

Once an online ticket purchase has been completed, it is subject to The Perry Grand Theater's Refund & Cancellation Policy.

Movie Schedules

Movie titles, showtimes, theater assignments, pricing, and availability are subject to change. The Perry Grand Theater reserves the right to modify or cancel showtimes when necessary.

Website Information

We make reasonable efforts to ensure that information on our website is accurate and current. However, errors or omissions may occasionally occur. We reserve the right to correct information, including pricing, showtimes, and availability, at any time.

Third-Party Services

Our website may contain links to or use services provided by third parties, including ticketing, payment processing, social media, analytics, or other services. The Perry Grand Theater is not responsible for the content, privacy practices, or policies of third-party websites or services.

Website Use

You agree not to use this website for unlawful purposes or in a manner that could damage, disable, overburden, or interfere with the operation of the website.

Changes to These Terms

The Perry Grand Theater may update these Terms & Conditions from time to time. Updated terms will be posted on this website.

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R-Rated Movie Policy

The Perry Grand Theater supports and enforces the Motion Picture Association's Classification and Rating Administration (CARA) rating system.

Guests under the age of 17 must be accompanied by a parent or legal guardian for the entire showing of an R-rated movie. Guests under 17 will not be admitted to an R-rated movie without a parent or legal guardian present.

The Perry Grand Theater may require valid identification to verify age. We require identification for guests who appear to be under the age of 25.

Parents and legal guardians are responsible for accompanying and supervising guests under 17 throughout the entire showing.

Thank you for your cooperation and for helping us maintain a safe and enjoyable movie-going environment for our guests.

The Perry Grand Theater Management Team